

MINUTES, ANNUAL GENERAL MEETING
SANDYCOVE ACRES HOME OWNERS' ASSOCIATION

June 11, 2017

Directors present: John Bicknell, President; Sharon Raycraft, Vice-President; Ted Gemmell, Treasurer; Pat Porth, Secretary; Tony Barros; Barrie Johnson; Paul Martel; Linda Morris; Kathy Richmond

Director absent: Ken Drever

Members present: 186 in person, 114 by proxy, for a total of 300.

OPENING OF MEETING

Members observed a minute of silence in remembrance of those who had left us since the 2016 meeting.

MINUTES OF ANNUAL GENERAL MEETING OF JUNE 12, 2016

The minutes of the AGM of June 12, 2016, having been posted in the recreation halls as required, were accepted by motion of **Alan Leslie/Joyce Stewart**.

TREASURER'S REPORT

Gemmell submitted the auditor's report on the year's finances (follows); it was accepted by motion of **Judy Wilcox/Ed Nassy**.

SANDYCOVE HOMEOWNERS' ASSOCIATION

AUDITOR'S FINANCIAL STATEMENT

FOR THE YEAR ENDED APRIL 30, 2017

OPENING BALANCE \$8,780.10

	<u>EXPENSES</u>	<u>REVENUE</u>
<u>REVENUE</u>		
MEMBERSHIP FEES		\$4,650.00
MATURING GICs		36,000.00
GIC INTEREST		675.00
SUNDRIES		<u>68.90</u>
<u>TOTAL</u>		\$41,393.90
<u>EXPENSES</u>		
ADMINISTRATION	\$1,369.48	

SERVICES TO MEMBERSHIP	777.30	
EMERGENCY PREPAREDNESS	279.93	
MAJOR MAILING	2,351.99	
SUNDRIES	752.30	
GIC INVESTMENT	<u>30,000.00</u>	
<u>TOTAL</u>	\$35,530.90	
BANK BALANCE C/A		\$14,643.10
GIC (DUE 2/06/18 @0.6%)		<u>30,000.00</u>
NET ASSETS		<u>\$44,643.10</u>

B WAYNE WHITTAKER, CPA/CMA

Gemmell also read into the record the comments by auditor Wayne Whittaker, expressing his conviction the results were accurate according to the information submitted:

May 28, 2017

The Sandycove Acres Home Owners Association
The Board of Directors and Members of the Association

Dear Mr. Bicknell

I have examined the records and supporting detail for the fiscal year ended April 30, 2017, and found these to be in order. In my opinion, the Financial Statement prepared and presented to the Board for the period May 1, 2016 through April 30, 2017, is a fair representation of the state of the accounts based on the supporting detail I reviewed.

Yours truly, Wayne Whittaker, CPA/CMA

Gemmell asked for a motion to appoint Wayne Whittaker again as auditor for the fiscal year 2017/2018. It was approved by motion of **Roy Bridge/Pat Dryden**.

PRESIDENT'S REPORT

I would like first to deal with the two major issues from our 2016 AGM – The Above Guideline Increase and Maintenance.

AGI: As you will by now be aware, the hearing in respect of Parkbridge's application is to be heard on June 26th. As approved by the membership last year, the Association will have legal representation for the hearing and I would remind everyone that these costs will be paid from existing Association funds with no extra charge to members. While it would be foolish to prejudge the result of any legal proceeding we are optimistic that we have good reasons to challenge much if not all of the increase.

Since the last occasion at which this was discussed, the Landlord & Tenant Board has changed its procedures. June 26th will now only be the “mediation” phase. That is, where a mediator works with all parties to see if a mutually acceptable agreement can be reached. It will be necessary to decide on the spot if we think any such proposal is acceptable or if more can be achieved. We will, of course, receive advice on this from our legal representative. If agreement is not possible, a full hearing before an Adjudicator will be scheduled at a later date.

At this point I need to speak frankly. It is important that everybody understands that if an agreement is offered and rejected, it is no longer on the table. The full hearing starts afresh with a “clean slate” and it is possible that nothing could be won – much depends on the attitude of the Adjudicator on duty. This is a classic “bird in the hand” situation and we can only say that we will act in the best interests of members if the situation arises.

Due to a number of calls we have received, I would also like to clear up an area of misunderstanding. You have the right to attend the hearing but you are not required to do so. Our legal representative will present arguments on behalf of all members whether present or not.

MAINTENANCE: A year ago, I reported that our discussions with Parkbridge with a view to replacing the Grounds Guys were proceeding well and that we were optimistic that change would happen. As you know, and after many meetings with different levels of management, the Grounds Guys contract was not renewed. As expected, there were some issues arising from having two teams that were almost totally new to the community - especially in respect to coordination between teams - and the weather pattern experienced this winter did not help. We were in constant contact with management, including a “ride along” with the Maintenance Supervisor, to tackle specific problem areas and to work on solutions.

As winter progressed, things definitely worked better although all parties acknowledge there is still room for improvement. I would mention that, on some of the worst days, I took the opportunity to drive through some Alcona residential areas and can say that our conditions were definitely better. In the immediate future we will be meeting jointly with management and the contractor to review the past winter and to provide input for the planning for 2017/18

Following my report you will be hearing from my fellow Directors in respect of their individual responsibilities but I would like to touch briefly on some of the community matters on which we have working with Parkbridge.

ACCESSIBILITY: You will hear more on this from Tony Barros but I will simply say that we regard this as a major issue that will continue to be a focus for us in the immediate future.

STREET LIGHTING: We continue to press for improvements in street lighting which we consider to be a vital safety issue. We have updated our survey of the park and identified areas needing improvement. This safety issue is now recognized by Parkbridge, not just in Sandycove but throughout all Parkbridge communities, and is a focus for their planning department. We will continue to press for specifics for our community.

WATER SUPPLY: This continues to be a concern especially during hydro outages. We have, for many years, pushed for an **automatic** backup system to avoid both loss of supply and poor water quality following an extended outage. I am happy to report that despite some delays caused by revisions due to technical issues, the project is now in the final quotation stage. Implementation is planned to be completed within 2017 although an exact date is not yet available. Of course, there remains the problem of an aging and neglected distribution infrastructure which will be, unfortunately, a longer term discussion.

As part of this subject, I should perhaps mention that, as some may have heard; new residents are subject to a metered water supply. This is true. Given this fact, I would also be remiss if I did not again remind everyone that most if not all of our leases include the provision that management has the right to switch current residents to a metered and paid for supply. We will try to discover Parkbridge's intentions in this matter – likely linked to a future connection to the Town water - and will keep all residents informed.

INDIVIDUAL RESIDENT ISSUES: Through the year we have worked on a number of issues that were brought to our attention concerning individual residents who were in contravention of their lease in respect of matters such as property use, maintenance and safety, improper use of parking spaces, and neighbour relations. Many of these have been resolved through direct action by local management. However, certain situations require specific legal steps over a period of time and are, therefore, still in progress. We will, of course, continue to monitor these matters.

SPEEDING: This continues to be a matter of concern. We do ask all residents to please observe the posted speed limit. We continue to remind management that Parkbridge vehicles need to set an example! We are hoping that a proper test of permanent speed bumps will be implemented with a view to use throughout the park. A timeline on this has yet to be established.

TREE MAINTENANCE: This has been somewhat haphazard especially following various weather events. We have pushed for a more organized approach and, following a new audit, a prioritized register of necessary work has been compiled. Residents may view this at the office to check on their individual requests. If your problem tree is not listed or does not have the priority you think necessary, please advise the office directly in writing with a copy to the Association. Please be aware that removal or trimming is done only for trees that are diseased or present a danger to people or property as our tree population is a major plus for the lifestyle of us all.

BULK PICK UP: We have expressed our concern to management with respect both to the changes in policy with respect to this service and the charges being levied. As you will be aware, there have already been some changes to the original policy and we will continue to press this issue. I would remind all residents that construction material removal remains – as it always was – the responsibility of contractors although I am aware that sometimes, and not officially, exceptions were made in the past.

STORAGE SHEDS: As many of you will be aware, new residents are not being allocated a storage shed. It is Parkbridge's intent that, as each block becomes empty, it will be demolished. We have discussed with management the effect of this lack for many residents and discussion is on-going as to possible alternatives.

John Bicknell

DIRECTORS' REPORTS

Complaints

During the year ending May 21st, 2017, approximately 33 personal complaints have been handled by the Home Owners' Association on behalf of our members. Subject-matters have varied greatly in terms of scope and type and have been brought to conclusion – not always to everyone's satisfaction!

We will continue to process complaints in a similar manner in future – i.e. the complainant will write a letter to Parkbridge and deliver it to the office, as well as providing the Director responsible for complaints with a copy to enlighten her/him regarding the circumstances surrounding the complaint, and to permit the scheduling of a follow-up if and when necessary.

Barrie Johnson

Emergency Preparedness Team

The Sandycove Acres Emergency Preparedness now consists of 11 members. I would like to acknowledge those Team Members who have left this past year – their service and hard work was crucial to the work that we do and they will be missed. They are: Anne Baker (who was our longest serving member), Marj Sawers, Jim Payne, Kathy Richmond, Sue Nassy and Ken Donovan. Our current members are: Jim Stanton, Pat Porth, Linda Moyles, Ted Moyles, Don Richmond, David Niven, Marie Hudson, Ed Hudson, Brenda Wright, Norm Raycraft and myself.

In September and October, 2016 the EPT sponsored a program called “Living a Healthy Life with Chronic Conditions”. This was a 6 week course with approximately 15 attendees and from what I saw and heard, it went over very well. It is a program that would be worth repeating.

In October, 2016, after Parkbridge joined the PAD Program for the maintenance of our defibrillators, I was contacted and asked if I would like to use the ‘free’ CPR and AED training session that comes with the PAD membership. Of course this was a ‘no brainer’. I have been trying to get that training available for our residents the past 2 years. We had 2 Parkbridge staff members and 12 Sandycove Acres residents take the training with our favourite PAD instructor and are hoping to have another training session in the early fall for our residents.

In November, we once again had a booth at the Health Fair – promoting our Medical/Mobility Questionnaire and the Vials of Life. Also, during Crime Prevention Week, I spent time with Special Constable Elisabeth Aschwanden in which we did an exterior inspection of a home for safety and anti-crime in anticipation of a new program to begin this summer. Officer Aschwanden and I also did an ‘on foot’ tour of part of the North Park looking for potential problem areas.

On November 18th, 2016 we held an “Info Session” about Emergency Preparedness in the North Wheel. We were somewhat disheartened with only 21 attendees but were elated that about 90% of those were ‘new’ residents.

In November I was once again approached by Special Constable Elisabeth Aschwanen of the South Simcoe Police Services about the possibility of running a second ‘Citizens Police Academy’, here in Sandycove Acres based on the success of the one held in 2016. After a number of meetings, the program was set up over 8 days (over a period of 8 weeks), 2 ½ hours each day, covering a variety of subjects, including approximately 5 new subjects. It was once again a ‘pre-registration required’ event and we signed up over 40 people and average 36 people per session. The course was held in March and April of this year. We had a great graduation day with our new Police Chief Fletcher attending and giving out diplomas’ and the participants were all given the chance to tour the South Simcoe Police Services station on Innisfil Beach Road. Many of the people who attended said they wished the “Academy” had gone on for more sessions – it was enjoyed that much – learning new things is always a great feeling.

Based on the great response, South Simcoe Police Services are already working on setting up another Citizens’ Police Academy in Sandycove Acres in 2018.

Apparently having been given information about what the Emergency Preparedness Team does here in Sandycove Acres, a Home Owners’ Association for a condominium complex in Barrie invited us to give them a presentation about Emergency Preparedness. In February, Team Member Jim Stanton and myself made this presentation to a small but very interested group and felt that we did in fact accomplish something. It is interesting to note that the HOA there has difficulty getting people to events – I guess that happens wherever you go.

In April, we once again promoted our Medical/Mobility Questionnaire and Vial of Life at the Home Fair.

On May 6th, we held our “Emergency Preparedness Day” with the Red Cross, County of Simcoe Emergency Management Team, County of Simcoe E.M.S. (Paramedics), South Simcoe Police Services, Town of Innisfil Fire Department, A.R.E.S. (Ham Radio Operators) and of course, our own displays on 72 hour kits for people, pets and vehicles, Questionnaires, Vials of Life, CO and Smoke Detectors, etc. We were lucky to have an ambulance on display together with the “Smoke Trailer”, police cruiser, etc. as outside exhibits as well. We had many prizes donated and lots of information available for our residents and other attendees. Our Mayor, Gord Wauchope, our local M.P. John Brassard, and Deputy Mayor Lynn Dolin and Councillor Carolyn Payne were welcomed guests as well. We had a good turnout – and we all sighed a great sigh of relief that the rain held off that day!

Throughout the year, the Emergency Preparedness Team spoke with many residents about “Be Prepared, Not Scared” and dealt with Parkbridge on an ongoing basis with respect to issues we felt were relevant to the safety of our residents.

During this past year Team Member Jim Stanton has taken over the work involved in the Medical/Mobility Questionnaire- this means having that information transferred into a

confidential record that is only available to First Responders in the event of a serious emergency. This involves quite a lot of work – promoting the Questionnaire in the Newsletter, SCAeBulletin and at various events, as well as the computer and physical work required to make this available for the First Responders – paperwork, maps, etc.

Other Members of the Team have taken on ‘extra duty’ – investigating the process of setting up a Vulnerable Persons Registry – that was Don Richmond. Linda and Ted Moyles made sure information about the Medical/Mobility Questionnaires was put out there to patrons the Spoke – by announcing its existence and purpose at Meet & Greet, having it brought forward at Home Alone Club and by making sure copies were always available at the Spoke for residents.

Our members bring various strengths to the table – a very broad spectrum of experience, wisdom and common sense! And of course, being a Team Members requires a sense of humour and love of what we do – which is necessary as we are a very active part of Sandycove Acres.

I would also like to thank the other Directors of the Home Owners’ Association for their physical and moral support, and the Home Owners’ Association as well as Parkbridge Lifestyle Communities for their faith in us and what we do.

Sharon Raycraft

Total TV/Internet/Phones

Some of you may already be aware of the following information, but with the large volume of turnovers this year, it is felt it is worth advising the new members in our community.

Total Cable is an independent family-owned and run business for the last 32 years presently with Dale McEachern as its current President. They provide Digital Cable Television programming, High-speed Internet, Home Phone, Electronic repairs and new installations of wall-mount televisions and home theatre systems, Internet cabling and computer sales and service, from their on-site service facility and tower located off Main St, North Park.

Within the past 7 years, Total completed an equipment rebuild to state-of-the-art at an investment of \$2M to bring more of the latest in cable technology in High Definition, Digital Cable and home phones.

Total originally provided basic cable channels 2-13, but increased the channels several years ago from 2-22 to provide residents with more viewing options.

Most of us have heard in the news there were changes that came into effect March 1, 2016 regarding Canadian Radio-Television and Telecommunication Commission’s “pick & pay” Legislation or “Skinny Basic TV” for certain television service providers to offer a basic package priced no higher than \$25 a month not including equipment. Total’s basic service package includes choices that surpass that which CRTC has legislated for a skinny basic package. This legislation does not affect Total as they already provide basic channels for free. Also, Total Cable does not fall within the Licensing threshold mandated for their operation as

does Rogers, Bell, etc., because they do not deal with the volume criteria. If things change, they will address and announcements made.

Total is more than willing to work with you when you are experiencing a problem. Being onsite, their call-in lead-time is less than what some of the other providers can provide.

Their email services have undergone an enhanced agreement and subsequent improvement in the last couple of years.

Another CRTC ruling recently came into effect regarding “Hi Speed Essential” Internet Services. This legislation from the CRTC is to make sure that everyone in Canada has access to hi speed Internet and is focussed on people living in remote rural areas who do not have access to any other internet service other than dial-up.

Dale stresses they are very customer-oriented and if a resident feels they have had a problem not being addressed let them know and they will deal with your situation with a view to a solution.

The important thing to remember is - they have to know there is a problem in order to correct it. They can't fix your problem if they don't know it exists. So if you encounter a problem, call them. They will be more than happy to sort it out with you. Contact numbers are in the SCA Phone Book.

Linda Morris

Civic Affairs

Representing the interests of Sandycove Acres, I attended the Our Place Community Round Table on January 24th at the Alcona Lakeshore Library as the Sandycove Acres Homeowners' Civic Affairs' Representative.

The purpose of this meeting was to receive comments from key community stakeholders on the draft of Innisfil's new “Our Place” Official Plan. The view was to provide new policies to enhance ‘place making’ and ‘guide development’ in Innisfil to the year 2031.

Public Open Houses were held on January 19th and 24th to receive community input on both the “Our Place” and “Our Shore” projects currently in development. A revised draft incorporating input from these open meetings has now been completed and Public Open House & Public Meetings will be held in September 2017 to review.

Generalized information was forthcoming in the Official Plan regarding water & sewage running along the 25th Side Road as well as “site specific policy” notations regarding the land adjacent to the West of Sandycove's North Park and south of South Park. Mention was also made of a ‘park destination’ being applied to the south/east corner of Lockhart and 25th Side Road.

The poor condition of Lockhart Road was brought up and the necessity to deal with this issue. The design study is taking place this year as a substantial amount of rebuilding and not just

restoring needs to take place, which will be undertaken next year. As a side note, we all have seen the surveyors working along Lockhart in preparation for this rebuilding.

I have taken this excerpt from the Innisfil website:

“Our Official Plan is important because it affects your daily life through policies about where and how housing, employment, parks, community facilities and other land uses will be developed over the next twenty years. It includes how we will protect and enhance our natural environment, our rural town character, our shoreline, our urban core and communities. It shapes how our neighbourhoods will look and feel in 20 years and how our water, sewer, transportation and other infrastructure are put in place?”

The draft Official Plan is available at www.innisfil.ca/ourplace and would provide some interesting information and knowledge of what is slated for our area in the future. It contains too much information for me to include in a report here today.

This process has been an open discussion with views and input from all aspects of our community. Your HOA will continue to be a part of this process.

Linda Morris

SCAHOA web site

(Reported by Dave Cooper via Linda Morris)

The Sandycove Acres Home Owners Association Web Site www.scahomeowners.com was introduced in March 2008 and has continued to develop and expand reporting on the many activities of Sandycove Acres. This site is managed and maintained by the Dave Cooper for the Sandycove Acres Home Owners’ Association to report current, future and past activities of Sandycove Acres and is not restricted to reporting on only Home Owners’ activities. Some of the key subjects regularly reported on are;

- Current and Special Events** are highlighted regularly
- Newsletters** (including the complete Sandycove Monthly Newsletter)
- Seminars**
- Emergency Preparedness** events and information
- Activities** – schedules of **HUB, SPOKE, WHEEL** and the **VET’S Club** are updated monthly – events of each club are highlighted
- Home Owner tips** – Tenancies Act
- Home & Health Fairs**
- Archives** – maintains reports from past years.

The site is regularly visited by/reviewed by

Period	Home Owner Visits
May 2017	2794

April 2017	2381
March 2017	2670
February 2017	2701
January 2017	2414
December 2016	2317
November 2016	2414
October 2016	2831
September 2016	1936
August 2016	2204
July 2016	2161
June 2016	2436

Dave Cooper

Healthcare in Innisfil

(Reported by Dave Cooper via Linda Morris)

The **INNISFIL COMMUNITY HEALTH COMMITTEE (ICHC)** is an Innisfil-wide group tasked with the challenge of bringing Primary Healthcare services to the Town of Innisfil. It is currently Chaired by our local Councilor and Sandycove resident Carolyn Payne and further representing the Sandycove Acres community on the committee is Dave Cooper (Vice Chair), Pat Dryden and Diane Elliot.

For detailed information on ICHC please refer to the Town of Innisfil web site at [**innisfil.ca/mygovernment/yourcommittees/healthcommittee**](http://innisfil.ca/mygovernment/yourcommittees/healthcommittee)

The ICHC meets regularly at Town hall and its minutes are submitted to Council as a matter of record. Over the past years a number of events have been sponsored and/or initiated by this group. Area Nurse Practitioner Lead Clinics have made presentations to ICHC in addition to meeting with the local LHIN. The ICHC has initiated 2 in-depth studies, with Sandycove focus groups participating, of the general health of the community that has provided much needed information about healthcare in Innisfil.

The Mayor, also a member of the Committee, made an announcement recently that a new full service Medical Hub on the Town campus grounds will be opened in the next 2 years. This will include a walk-in clinic along with Lab, radiology and pharmacy services. In the short term there will be a walk-in clinic opened in the Town Hall offices responding to the on-going needs of the residents of Innisfil.

The whole issue of Community Healthcare is a vital concern in Sandycove Acres. The Home Owners Association has made a commitment to support the on-going efforts to bring Primary Healthcare back into the North Innisfil community.

Dave Cooper

Community Events

The Community Events Committee this year comprised Pat Porth as chair, with stellar support from Sharon Raycraft, Linda Morris, and Kathy Richmond. We are responsible for the Health and Wellness Fair in the fall, the Open House in January, the Home Fair in April, and the Annual General Meeting in June. It must be admitted our involvement in the Open House and AGM is not much more than all of us as directors.

Health and Wellness Fair, November 5, 2016: This fair was a real winner by any standard, welcoming 38 vendors with helpful information for Sandycovers. We had an extra attraction, with the provision of free cleanings of wheelchairs and walkers by Superior Home Health Care. We were pleased in particular by the fact everyone, both vendors and attendees, seemed to be enjoying the event.

Home Fair, April 8, 2017: This event was very successful, although at 30, we were somewhat disappointed in the number of exhibitors, even though we added the categories of pet care and computer services for the first time. However, among them they donated 43 prizes, which made the draws fun. We estimate something more than 220 Sandycovers and others attended, which made it worthwhile for the vendors, and anecdotal evidence indicates some of them garnered new customers and/or assignments, attributable directly to their participation in the fair.

As always, all directors supported this event as well as the Health and Wellness Fair, and the committee thanks them for their contributions to both fairs' successes. We also extend our thanks to our spouses and friends who continue to help with such chores as setup, registration, wine service, etc. Without them, we would be lost.

Pat Porth

Membership

We would like to welcome all our new members who have joined us this year and to thank those members who have renewed their memberships.

1. Membership as of the 9th of June is 486.

In June 2016, the membership was 641. We have suffered a loss of 155 members, we will have a small increase of new or renewals received today.

2. This year's memberships have fluctuated and decreased somewhat from;

- 1) Lack of major concerns or Parkbridge issuing major new cost effective directives.

- 2) Memberships not being renewed.
 - 3) Reminder notices are periodically sent out, for example 20 letters sent, resulted in only 6 renewals.
 - 4) The low turnover of homes this year.
 - 5) Members who have moved out, and a good number of new home owners not joining the HOA.
3. We require a good strong membership if and when we have confrontations with Parkbridge and/or with groups or organizations inside or out of Sandycove Acres, the greater the percentage of members, the greater our strength.
4. If and when you receive a renewal notice, please act on it at your earliest convenience, not placed somewhere to be forgotten or mislaid.

ADVERTISING REPORT

The Board produces a series of indoor and outdoor signs and notices for Seminars and other Board sponsored events held here in Sandycove, at times as many as three or four events per month. These signs and notices are produced and printed within the Boards capabilities. During inclement weather and strong winds these outdoor signs are blown over or snow covered. You can assist the Board by informing any member of the Board as listed in your newsletter of the need to correct the situation.

Paul Martel

Member Events

First I would like to thank the members who supported the various seminars that the Member Event Committee through the Home Owners' Association presented.

We had three fairly major issues to overcome this year while pulling seminars together. We had a strike to contend with which affected one of our presenters and presenters who had confirmed and then pulled out and even a presenter who had offered during the summer to help with whatever the Home Owners' Association would like as far as possible and then didn't respond to phone calls and messages left while trying to book them.

Nonetheless, we managed to pull together 8 seminars in September through to May with a break in the month of December. The topics covered were a little more diverse this season with the 8 topics being, in no particular order.

- Travel Insurance
- VON - Falls Prevention

- Crime Stoppers
- Healthy Hearts
- 100 Year Life Style
- You & Your Hearing
- Identity Theft and Scams
- Living with Diabetes

Needless to say the numbers for the various seminars fluctuate as does appeal and/or interest. There was a lot of interesting information to be learnt from the various seminars. For instance, did you know that Crime Stoppers was started by a Canadian? A Canadian who was serving on a police force in New Mexico, I believe in the 50's. There had been a murder that the force was having trouble solving. So the officer decided to use his own money as a reward for leads resulting in a conviction. They were so successful that he was able to persuade his boss to keep it going and the idea took off. Crime Stoppers is now in many countries Worldwide.

Brock Godfrey, a Sandycover who works with the Fraud Squad talked to us about identity theft and all of the latest scams. The numbers he gave us were quite scary as to the numbers of people sitting in a room/apartment building working computers phishing for unsuspecting folks' identities. As fast as they are being apprehended it seems they are setting up elsewhere.

I also learned how far away to sit from a TV if and when I get hearing aids.

I would like to thank my committee, all of whom have other roles/tasks on the Home Owners' Board. Thank you, to Linda Morris, Pat Porth and Barrie Johnson. Also a big thank you to Paul Martel who designs, prints and erects our advertising signage. Thank you all.

Kathryn A. Richmond

Accessibility

First of all I would like to thank my committee members, Pat Porth and Iain Jardine, for all that they have done this year.

We're now working with Parkbridge on how to make Sandy Cove accessible and to make accessibility easier for our residents. As we age the easier things are for us the more we will be inclined to pursue the things that we have enjoyed. Our aim is to help make Sandy Cove as enjoyable as possible for our residents.

As examples, there is now an accessible washer and dryer that were added as part of the new washers and dryers bought for the Wheel. Even though it is not an accessibility issue we got them to install curtains in the West Room of the new section of the Wheel. That helps with the evening sun. We have continued the Disability Drop-in (now named The Chat Room) for people who just want to talk or for those who were just looking for some information. The attendance still has not been the best even though we've tried a new day.

There have also been changes to the pool at the Hub. The entrance has been made wider and more accessible with the move to a lower latch as well as moving the shower to the side. There has also been a ramp added to one of the decks in the pool.

At the Spoke Disabled parking spots were added next to the path for the main door. And the gate to the swimming pool has also been widened.

We have provided Parkbridge with lists of what we feel should be done to make Sandy Cove a more accessible place moving into the future. The suggestions given to Parkbridge unfortunately will not be done together but instead will be spread over several years. All these items have to be integrated with their normal budget items.

In summary the year has been spent compiling a priority list of things to be done and discussing them with Parkbridge as well as continuing the Chat Room.

As I will not be seeking re-election I am sure that my successor will continue to pursue the issue of making Sandy Cove an enjoyable place to live as we all age.

Tony Barros

RETIREMENT

Bicknell expressed the thanks for their service on behalf of himself and the other members of the 2016/2017 board to those directors who were retiring: Tony Barros, Ken Dryden, and Kathy Richmond, then declared the meeting adjourned for the election of Directors for 2017-2018.

ELECTION

Nominating Chair Dave Cooper introduced nine of the 10 candidates for election to the Board of Directors of the Sandycove Home Owners' Association for 2017/2018 (Anne White was not present). There being no further nominations from the floor, he declared the slate elected, as follows:

John Bicknell
Diane Elliot
Ted Gemmell
Barrie Johnson
Alan Leslie
Paul Martel
Linda Morris
Pat Porth
Sharon Raycraft
Anne White

Following the election the meeting re-convened with a brief Question and Answer Period; Bicknell then declared the meeting adjourned.