

Garbage Cart Exchange Request-REMINDER.

Have you not requested to swap out your large recycling and/or garbage carts (bins) for smaller ones. First cart exchange free until July 30, 2022. Afterwards a \$50 per cart fee applies.

New homeowners can exchange existing carts to reflect their needs within six months of homeownership 'no charge'. New homeowners contact Service Simcoe via phone to inform us of ownership change and request cart exchanges at 1-800-263-3199.

HOW TO SUBMIT A CART EXCHANGE REQUEST ON LINE:

- If exchanging more than one cart, ensure all cart exchanges are submitted at same time
- Exchange is limited to once in a 12-month period .
- Exchange requests must be submitted by property owner. Renters or tenants need to contact property owner to make request on their behalf.
- Timeline for cart exchanges will depend on volume of requests received. We will NOT be able to provide specific delivery date at time of request. When your delivery date is scheduled, you will be notified via email or text, 24 to 48 hours in advance of the exchange to ensure you have old cart(s) EMPTY and at curbside. Failure to have carts out during the timeline will result in a \$50 per cart fee for any subsequent attempts. Deliveries will not begin until March 2022 and may take several weeks to complete. We appreciate your patience as we implement this new process.
- Click on following link to make a size swap <https://simcoeca.queue-it.net/?c=simcoeca&e=cartexchangequeue>

If you do not get a confirmation on your "Review and Submit" button, check all your information is correct. If it is not, it is highlighted in red. If you don't have access to Internet, or email, call to make your request 1-800-263-3199.

As in the past, the HOA is asking you to reach out to your friends and neighbours in Sandycove Acres who you know do not have a computer or access to the Internet and let them know they can call the above number. Thank you.

BOARD OF DIRECTORS