

Hello Sandycove,

Over the weekend we had a small snowfall, and the streets were cleared but not the driveways. This is due to the fact that more than 3cm of snow fell but less than 5cm. Which resulted in all the roadways being plowed and leaving many people wondering why their driveway wasn't. In previous communication we had stated 5cm for driveways. We have discussed this with the snow removal company, and they have agreed to lower that bar of 5cm for driveways, to around 3.5-4cm. The industry standard is far more than this (usually 6.5cm) BUT the community spoke and we listened. We understand that change is difficult, and many liked the previous snow removal company, but they were no longer a viable option. The Grounds Guys are willing to work with the community and if you would like a meeting with them, they are more than happy to do so, for the right reasons.

Please note that end of walk ways will be covered by snow when the plow comes by. There is no way to avoid this and we cannot expect the plows to avoid that, as there 100's of walk ways in the community. You will see them out doing driveways today (if you are on the list). Please remember to remove your car from the driveway and if they miss you on the first pass, remember that they do come by a second time, later on.

Thank you

**Stephen Parsons**

***Property Manager***