



For those who have not given Parkbridge their email address, the following has been received from them.

Clearford

August 3, 2023

**RE: Sandy Cove Acres – Precautionary Boil Water (PBWA)**

A self-imposed Precautionary Boil Water Advisory (PBWA) was issued on Wednesday, July 26, 2023 by Clearford Waterworks in response to routine microbiological water samples where the external accredited laboratory reported exceedance of E Coli and Total Coliforms in the samples tested.

The PBWA was issued in accordance with Ontario Regulation 170/03 Schedule 18-5 to protect the health and safety of users of the Sandy Cove Acres drinking water system until the reported results could be verified. Residents were advised to boil their water before consuming it to prevent illness from disease-causing microorganisms that may have been present in the drinking water.

The Operating Authority, Clearford, took appropriate corrective actions in accordance with Ontario Regulation 170/03 and in consultation with the Ontario Ministry of Health. The PBWA remained in place until Saturday, July 29, 2023, when additional laboratory tests on water samples confirmed that the drinking water supply met all regulatory standards.

It should be noted that historically there have never been issues with E.Coli or Total Coliform at Sandy Cove Acres. Clearford is aware of several water systems which had similar occurrences around the same time, indicating a high probability that the adverse water sample results are due to a false positive report in the initial sample leading to the PBWA.

Regards,  
Krystal Lewis  
Operations Services Manager  
Clearford Waterworks

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